

EXAMPLE 1:

From: "CAMPUS WEB EMAIL TECHNICAL SUPPORT" info@webteam.com

← Not a Marist email address

Subject:

Dear marist e-mail User,

A Computer Database Maintenance is currently going on. This Message is Very Important. We are very concerned with stopping the proliferation of spam. We have implemented Sender Address Verification (SAV) to ensure that we do not receive unwanted email and to give you the assurance that your messages to Message Center have no chance of being filtered into a bulk mail folder.

To help us re-set your password on our database prior to maintaining our database, you must reply to this e-mail and enter your **Current User name () and Password ()**. Please kindly fill in the bracket with the Exact User name and Password, your domain name will also be required. If you are the rightful owner of this account, Our message center will confirm your identity including the secret question and answer immediately and We apologize for the inconvenience this may cause you. We assure you more quality service at the end of this maintenance.

← The Department of Information Technology would NEVER ask you for your password to be sent to us.

The marist Campus Web Email Software is a fast and light weight application to quickly and easily accessing your e-mail. Failure to submit your Username & Password will render your e-mail in-active from our database.

Thank you for using marist Web Email!
WEBMAIL TECHNICAL ADMIN
<https://www.marist.edu>

EXAMPLE 2:

From: Help Desk <IT-help@marist.edu>

Subject: Verify Your Marist Account Now

This looks official but it is not the official Marist College Help Desk email address

Dear Marist Users,

A Computer Database Maintenance is currently going on. Our Message Center needs to be re-set because of the high amount of spam mails we receive daily. A Quarantine Maintenance will help us prevent this everyday dilemma.

The new Marist Web mail Software provide a pop - off block of some restricted words, spam terms e.g Winning Notification, Lottery, account update e.t.c

To Help us re-set your password on our database prior to maintain our database, you must reply to this e-mail and enter your **Current User name (Here) Password (Here) and Server (here).** Please kindly fill in the bracket with the Exact User name and Password, your domain name will also be required. If you are the right full owner of this account, our message center will confirm your identity including the secret question and answer immediately and reply you with a new Default Password which must be reset again.

The New Marist Web mail is a fast and light weight application to quickly and easily access your e-mail. Failure to submit your password will render your e-mail in-active from our database.

Thank you for using Marist Web mail!

<http://webmail.marist.edu>

The Department of Information Technology would NEVER ask you for your password to be sent to us.

Another official looking email

EXAMPLE 3:

To: undisclosed-recipients;;
From: Helpdesk <vigd@kenyon.edu>

Not a Marist email address

Subject: Account Expires in 5 Day(s)

Dear Marist Webmail User,

This message was sent automatically by a program on Marist Webmail which periodically checks the size of inbox, where new messages are received. The program is run weekly to ensure no one's inbox grows too large. If your inbox becomes too large, you will be unable to receive new email.

Just before this message was sent, you had 18 Megabytes (MB) or more of messages stored in your inbox on Marist Webmail. To help us re-set your SPACE on our database prior to maintain our INBOX, you must reply to this e-mail and enter your Current User name () and Password ().

The Department of Information Technology would NEVER ask you for your password to be sent to us.

You will continue to receive this warning message periodically if your inbox size continues to be between 18 and 20 MB. If your inbox size grows to 20 MB, then a program on Marist Webmail will move your oldest email to a folder in your home directory to ensure that you will continue to be able to receive incoming email. You will be notified by email that this has taken place. If your inbox grows to 25 MB, you will be unable to receive new email as it will be returned to the sender.

After you read a message, it is best to REPLY and SAVE it to another folder.

Thank you for your cooperation.
Marist Help Desk
E-mail: WARNING@marist.edu

Another official looking email

Not a marist.edu address

From: "Webmaster" <webmaster@info.edu>
Subject: Mailbox Shutdown Notification

You are expected to verify your email account to avoid mailbox shutdown by furnishing us with the following details :

Login Username:
Login password: *****

Note the misspelling

To avoid shutting down of your mailbox which could lead to loss of your important files on our server, you must send these details on receipt of this message.

Thank you very much.

Webmaster

The Department of Information Technology would NEVER ask you for your password to be sent to us.

Not a Marist email address

From: "Help Desk" info@helpdesk.com
To:
Date: 12/11/2008 02:29 PM
Subject: Edu Email Account Confirmation

Attn. Edu Webmail Users, We regret to announce to you that we will be making some vital **maintainance** on our {Edu} website. During this process you might have login problems in signing into your Online account, but to prevent this you have to confirm your account immediately after you receive this notification.

Note the misspelling

To confirm and to keep your account active during and after this process, please reply to this message with the below account informations. Failure to do this might cause a permanent deactivation of your user account from our database to enable us create more spaces for new users. YOUR EDU.

ACCOUNT CONFIRMATION
Name:
E-mail ID:
E-mail **Password**:
Date of birth:

The Department of Information Technology would NEVER ask you for your password to be sent to us nor would we ask for your date of birth.

Your account shall remain active after you have successfully confirmed your account details.

Thanks for bearing with us.
EDU. WEBMAIL TEAM
Warning Code: 002671

Not a Marist email address

To: undisclosed-recipients: ;
From: Administrator <info@sysaccount.com>
Date: 12/03/2008 04:22AM
Subject: Your mailbox is over its size limit

Your mailbox has exceeded one or more size limits set by your administrator. You may not be able to receive new mail until you reduce your mailbox size. To make more space available, contact your System Administrator through E-mail with your USERNAME:{ } and

PASSWORD: { }

The Department of Information Technology would NEVER ask you for your password to be sent to us.

System Administrator

E-mail: systemaccount@live.com

Not a Marist email address

You will continue to receive this warning message periodically if your inbox size continues to exceed its size limit.

This email is intended only for the use of the individual or entity to which it is addressed and contains information that is privileged and confidential.

From: "Webmail Support Team" <webmailteam@mail2webmaster.com>
To:
Date: 12/18/2008 06:07 AM
Subject: Confirm Your Webmail Account

Not a Marist email
address




Dear Account subscriber,

This message is from the webmail messaging center to all webmail account owners. We are currently upgrading our data base and e-mail account center. We are deleting all unused webmail account to create more space for new accounts.

To prevent your Account from closing you will have to update it by providing the information requested below:

Confirm Your Account Details
Webmail ID:
Password:
DOB:

The Department of Information Technology would NEVER ask you for your password to be sent to us nor would we ask for your date of birth.



You will be sent a new confirmation alphanumerical password so that it will only be valid during this period and can be changed after the process.

Thanks for your understanding.
Webmail Administrator.

Warning!!! Account owner that refuses to update his or her account within seven days of receiving this warning will lose his or her account permanently.