

# Using Your Computer Safely

Anne Matheus, Instructor

Time: 11:00 AM - 12:15 PM

Wednesdays, Sept. 4, 11,18 & 25

# **Basic Safety Tips**

- Use strong, unique passwords.
  - Use a password manager
  - Long passwords
  - Never reuse passwords
  - Never use personal information
  - Store passwords securely
  - Use different password for different sites
- Keep your software up to date.
- Install antivirus software.

a scammer called my grandma and said he had all her passwords

she got a pen and paper and said 'thank god for that, what are they'

# **Example of Password File**

Allegiant	anne.matheus@marist.edu	\$jEc#S8HE&2M4XR		
Adams	annebmatheus@gmail.com	g4reYisewb2!t		
Amazon	anne.matheus	RE+&D-*t7V_^F		
American Airlines	DC393N4	miG9R%32		
AppleID	Henry	In2rmAID	Teddy	
BestBuy	anne.matheus@marist.edu	nfrKif%76		
Best Western	henrymatheus@gmail.com	BEpwfEM70#		
Botti at Sea	abmatheus	3Af8VzWX7GFb		
Celebrity	annebmatheus@gmail.com	nkg6#4KH		
chatGPT	annebmatheus@gmail.com	9F4:!ijBKEPz		
Corporate Parking EWR	annebmatheus@gmail.com	s#8@EF4Kzf5D		
Disney+	annebmatheus@gmail.com	tg6#4KH65		
Dutchess Co Online	annebmatheus@gmail.com	nJ4C\$@ejhZGA	7796	
ELAN	annebmatheus@gmail.com	QMjgyi7!kjSAc		

### **Antivirus Software**

#### Norton

- Easily compare antivirus plans
- 100% Virus Protection Promise
- Password manager

#### TotalAV

- Ransomeware Protection
- Phishing Scam Protection

#### Bitdefender

- All-in one plans
- Unlimited VPN

#### McAfee

- Easily compare plans
- Secure VPN Included

#### Surfshark

- Scan files while you download them
- Enjoy robust webcam protection
- Protection from Ransomware
- e protected from the newest viruses

#### Aura

- Up to 250X Faster Fraud Alerts
  - **SUM** Identity Theft Insurance

# What Security Threats Can Antivirus Protect Against?

#### Viruses:

 Viruses are the most common type of malware and can cause a lot of damage to your computer if they're not removed quickly. They can spread from one computer to another and are often used to steal personal information or destroy data.

#### Worms:

Worms are similar to viruses but can spread without any user interaction.
 They're often used to create botnets, which are networks of infected computers that can be used to launch attacks or send spam.

#### Trojans:

 Trojans are malware that masquerade as legitimate programs to trick users into installing them. Once installed, they can allow attackers to take control of your computer and steal your personal information.

#### Ransomware:

Ransomware is a type of malware that encrypts your files and holds them for ransom. The attackers will usually demand a payment to decrypt your files, but there's no guarantee they will actually do so even if you pay.

# What Security Threats Can Antivirus Protect Against? (cont.)

#### Spyware:

 Spyware is malware that's used to collect your personal information, such as your passwords, credit card numbers and browsing history. It can also be used to track your movements and activities.

#### Adware:

 Adware is a type of malware that displays unwanted ads on your computer. It's often used to generate revenue for its creators but can also be used to collect your personal information.

#### Rootkits:

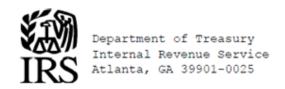
 Rootkits are a type of malware that's designed to hide itself from detection. They can be used to gain access to your computer and steal your personal information or launch attacks against other computers.

#### Keyloggers:

Keyloggers are a type of malware that records everything you type on your keyboard. This can include sensitive information such as passwords and credit card numbers. They can also be used to track your activities and movements.

# Recognizing Phishing Scams

- What is phishing?
  - Phishing is a type of cybercrime where attackers attempt to trick individuals into providing sensitive information, such as usernames, passwords, credit card numbers, or other personal details.
- How to recognize phishing emails.
  - Suspicious Sender Address
  - Generic Greetings
  - Urgent or Threatening Language
  - Requests for Personal Information
  - Suspicious Links or Attachments
  - Poor Grammar and Spelling
  - Unusual Requests or Offers
  - Mismatch in Email Content



Your 2023 Form 1040 overpayment was applied to tax you owe.

Refund: \$650.00

We applied for all or part of your \$1000.00 overpayment from your 2023 tax return to the amount you owe for other tax years. As a result, you are due a refund of \$650.00.

What you need to do fill your document in this link

#### **Check Your Refund**

Next steps

We'll send you a refund for \$650.00 (the remainder of overpayment if you don't owe other tax or debts we're required to collect or elected to have it applied to your next year's estimated tax.

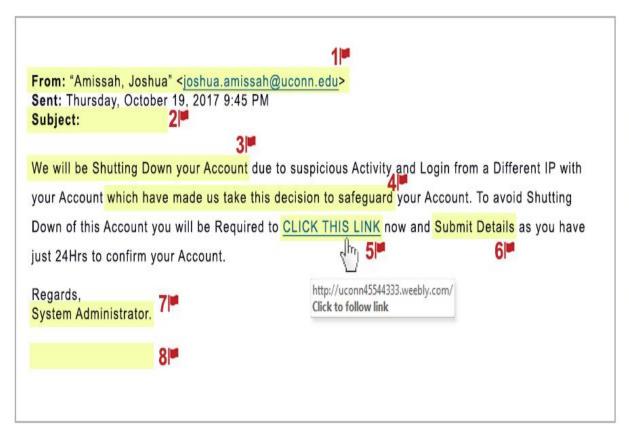
You may receive another notice from us in the next few weeks.

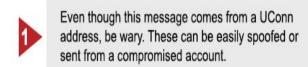
Additional information

Keep this notice for your records. If you need assistance, please don't hesitate to contact us. The IRS is Never going to send you an email!

NEVER CLICK ON A LINK!
Go to the website for the IRS website:
Irs.gov and create an account to research or by phone contact the IRS.

Below is a phishing message that targeted the UConn community. It triggers many red flags that identify it as a phishing message.





- An official message from a University unit will have a subject.
- The message uses urgent language to prompt a quick response.
- This sentence is awkward and grammatically incorrect.
- When you hover over this link, it displays a non-UConn address.
- This message was an unsolicited request for personal information.
- The signature line is generic. An official message would be signed by a person whose position and name you could verify.
- There is no contact information. An official message would list UConn-specific contact information.

# **Avoiding Malware**

Social engineering is a manipulation technique used by cybercriminals to trick people into giving up confidential information or performing certain actions that may compromise security. Instead of hacking systems or using software vulnerabilities, attackers exploit human psychology to gain access to sensitive data such as passwords, bank details, or personal information.

#### Phishing:

Sending emails or messages that appear to be from a legitimate source

#### Pretexting:

 Pretending to be a company representative or authority figure to gain trust.

#### Baiting:

 Luring victims with promises of something enticing to get them to click on malicious links or hand over personal details.

#### Tailgating:

Physically following someone into a secure area

#### Impersonation:

Pretending to be someone else

# THE 6 WARNING SIGNS OF MALWARE INFECTION





If your site is delivering the red screen



If your browser says that your website doesn't exist



Your website has slowed to a crawl



Your website is redirected to a different website



You see random code letters and numbers



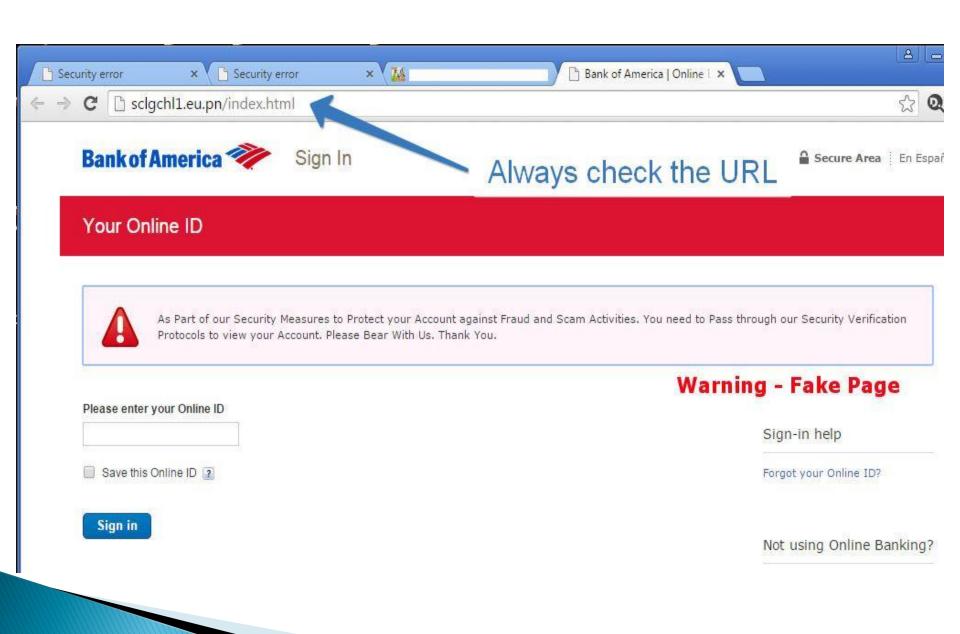
Your domain is marked as unsafe

# How to Avoid Downloading Malware

- Download Software from Reputable Sources
- Be Wary of Email Attachments
- Keep Your Software Updated
- Use Antivirus and Anti-Malware Software
- Avoid Clicking on Pop-Ups and Ads
- Be Cautious with Free Software and Filesharing
- Backup Your Data Regularly

# Safe Online Banking

- Use strong passwords and change them regularly.
- Avoid accessing accounts on public Wi-Fi.
- Check your accounts frequently for any suspicious activity.
- Look for HTTPS in the URL when banking online.

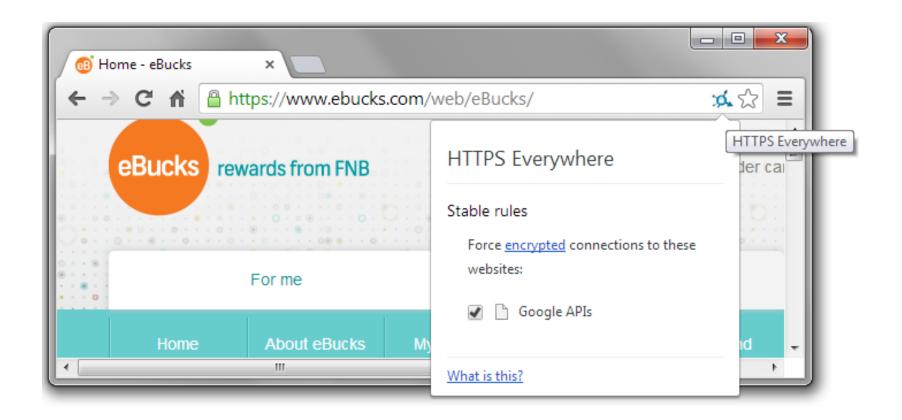


## What to Do If You're Scammed

- Steps to take if you think you've been scammed.
- Reporting scams.
- Protecting your information.
- Federal Trade Commission (FTC) Report:
- URL: <a href="https://www.ftc.gov/">https://www.ftc.gov/</a>
- Fraud Reporting (Fraud.ftc.gov):
- URL: <a href="https://reportfraud.ftc.gov/">https://reportfraud.ftc.gov/</a>
- National Elder Fraud Hotline:
- URL: No URL provided, but the hotline number should be available on government websites related to elder care and fraud prevention.
- Consumer Financial Protection Bureau (CFPB):
- URL: <a href="https://www.consumerfinance.gov/">https://www.consumerfinance.gov/</a>
- Internet Crime Complaint Center (IC3):
- https://www.ic3.gov/

# Online Shopping Safety

- Use reputable websites.
- Look for HTTPS in the URL.
- Avoid deals that seem too good to be true.
- You should see: "https://" at the beginning of the URL. The "s" at the end of the http means "secure." A lock icon on the far left side of the address bar.
- Clicking on the Lock icon will give you detailed information on the security status of this website



# Social Media Safety

- Be cautious about what you share.
- Adjust privacy settings.
- Recognize fake profiles.
- https://myaccount.google.com/data-andprivacy?utm\_source=chrome-settings
  - Settings
  - Autofill and passwords
  - Safety Check
  - Chrome found some safety recommendations for your review
  - Passwords





#### facebook







What's on your mind?













#### Mary EJ Hemingway



Menu



▣

Video

Home

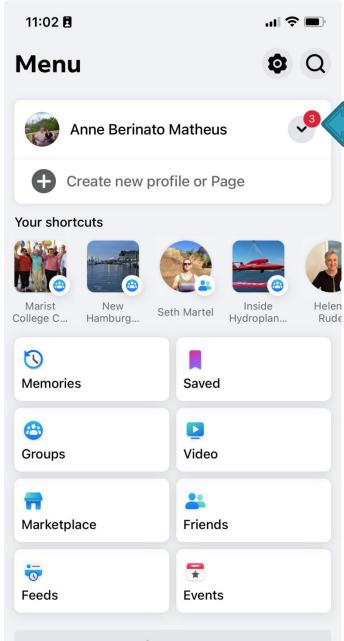
A friend posted this today and I wanted to share it.



Friends

Marketplace Notifications





#### See more









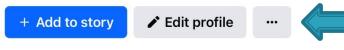






#### **Anne Berinato Matheus**

280 friends



Posts Photos Videos

#### **Details**

Worked at Marist College

Studied at Marist College

Went to Our Lady Of Lourdes

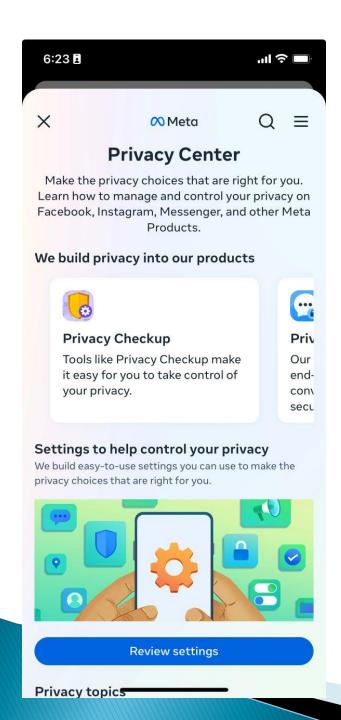
Lives in Poughkeepsie, New York

From Wanningers Fells New York

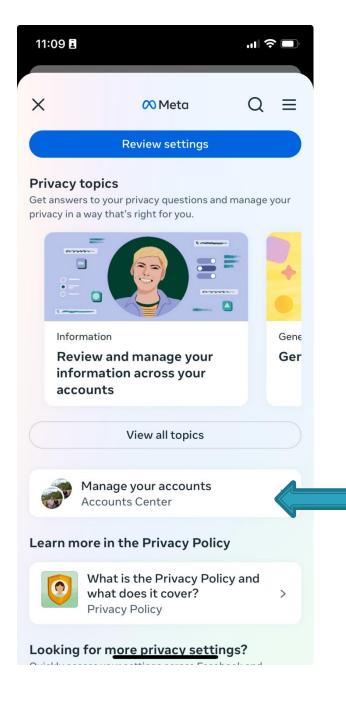
Home Video Friends Marketplace Notifications Menu

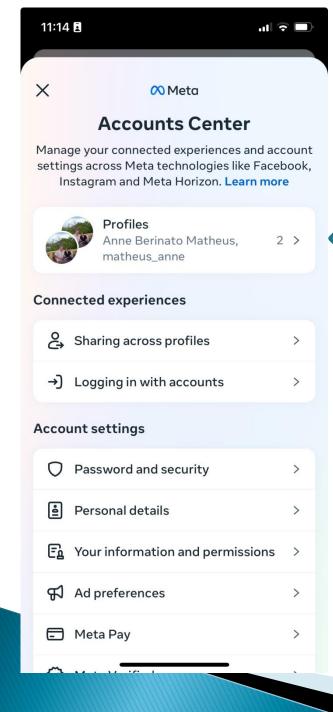
#### **Profile settings** $\bigcirc$ Follow settings **Profile Status** Turn on professional mode Meta Verified Archive View As Activity log Profile and tagging settings Review posts and tags **Privacy Center** Search Memorialization settings Create another profile • (n) Home Video Friends Marketplace Notifications

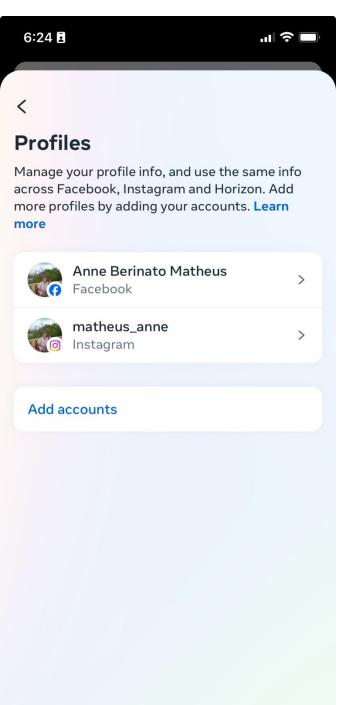
6:21



This is the same screen, but you need to scroll down to find Manage your accounts

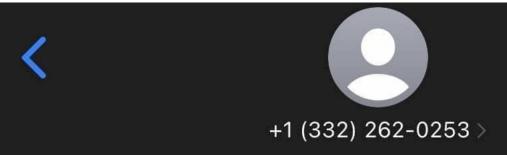






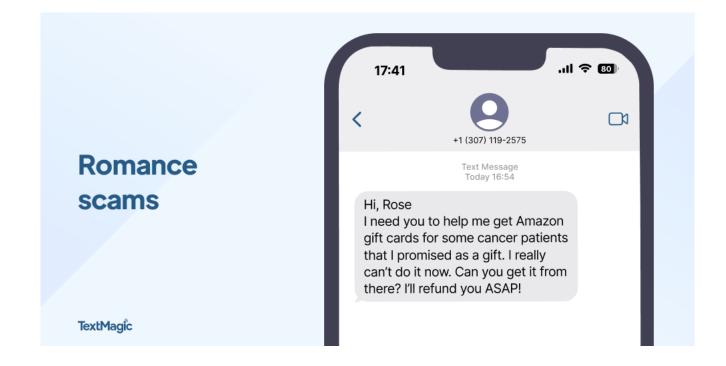
## Common Scams

- Tech support scams.
- Lottery and prize scams.
- Romance scams.



Text Message Today 9:38 AM

Netflix: Please update your membership with us to continue watching. <a href="https://doi.org/10.20m/v3n40vhcqw">bedy13.com/v3n40vhcqw</a>



#### Thursday, Aug 18 • 3:11 PM

Texting with (606) 203-8668 (SMS/MMS)

Order Placed:-AMZ@#DV91453EW for KONAL Western Table Set, Amount of \$1360 will be deducted from your card . Not you? contact us +18443060679





3:11 PM

Text message





## Conclusion

- Recap of key points
- Stay vigilant.