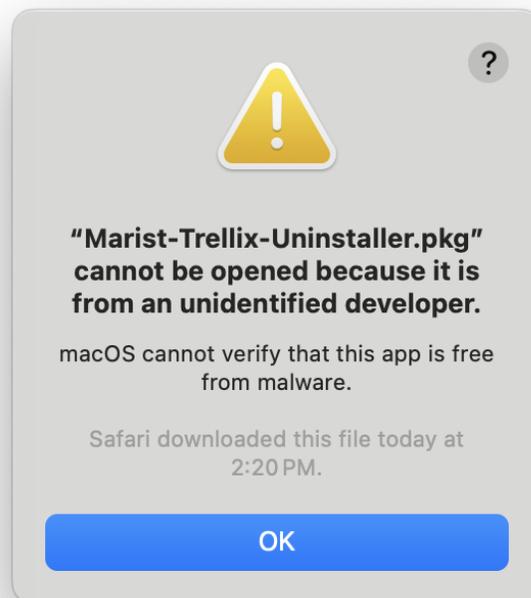
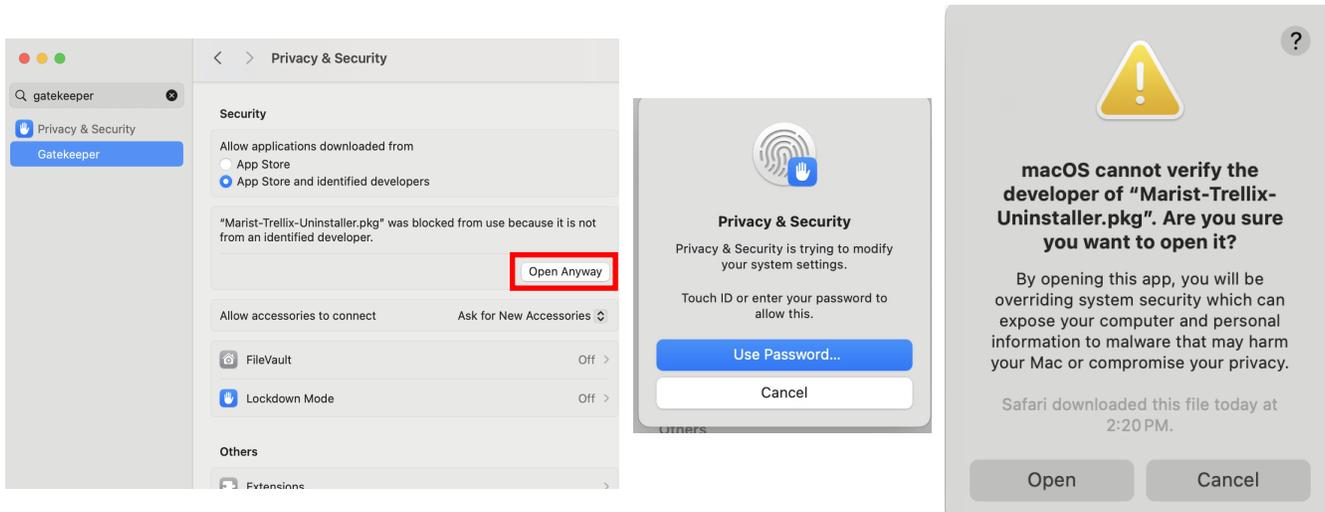


Trellix Uninstall Guide for macOS

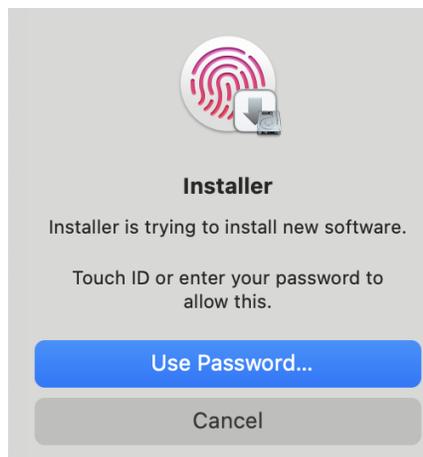
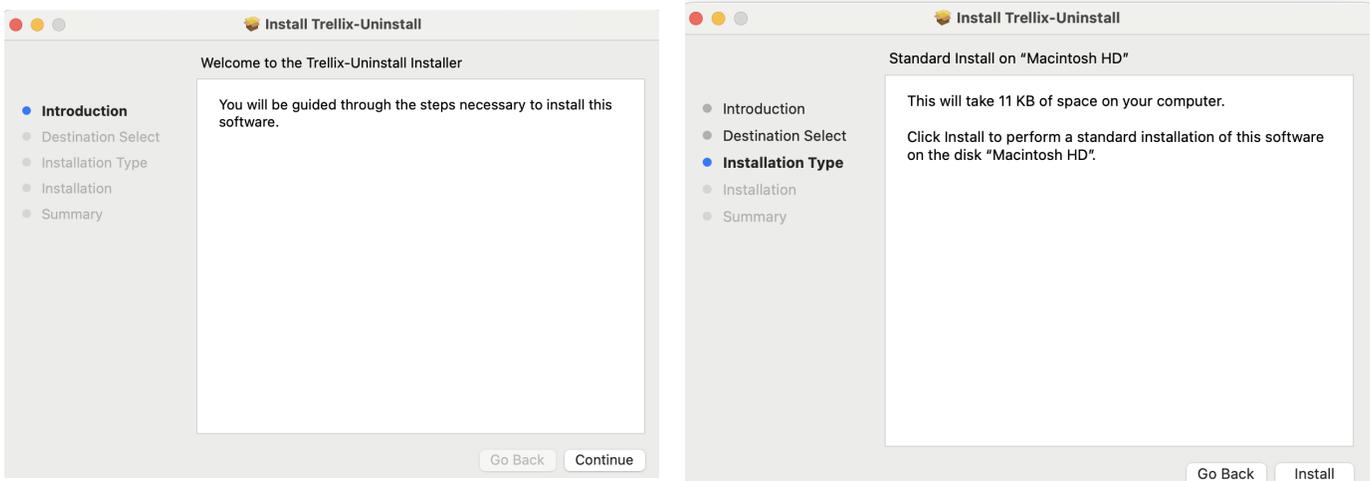
1. This guide was written using macOS Sonoma 14.5. If you are not on this version of macOS or higher, please verify your data is backed up to iCloud or an external storage device, then open the System Preferences / System Settings app and update macOS on your computer.
2. Download the Trellix uninstaller from [this link](#).
3. Open “Marist-Trellix-Uninstaller.pkg” from your dock or from the Downloads folder in Finder, then click OK on the warning dialog.



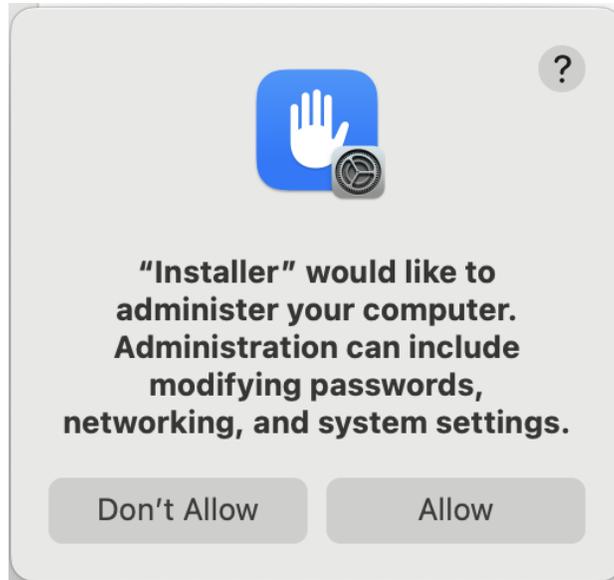
4. Open Settings and search for “Gatekeeper,” then click on “Open Anyway”.
Press Touch ID or enter your computer password when prompted.
5. Click “Open” in the new warning dialog that opens.



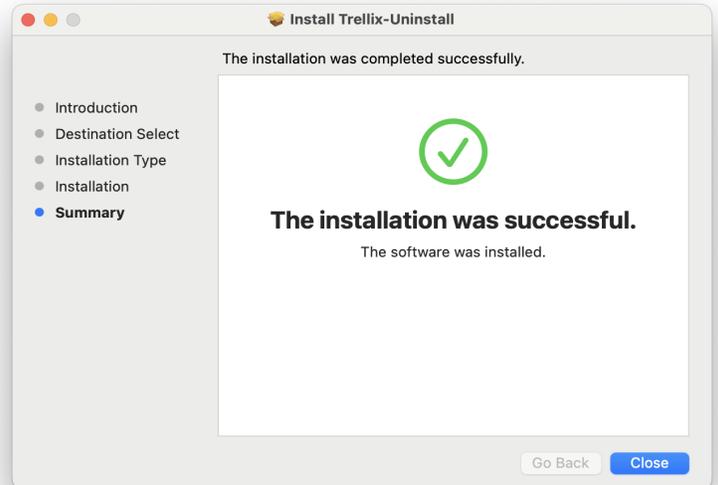
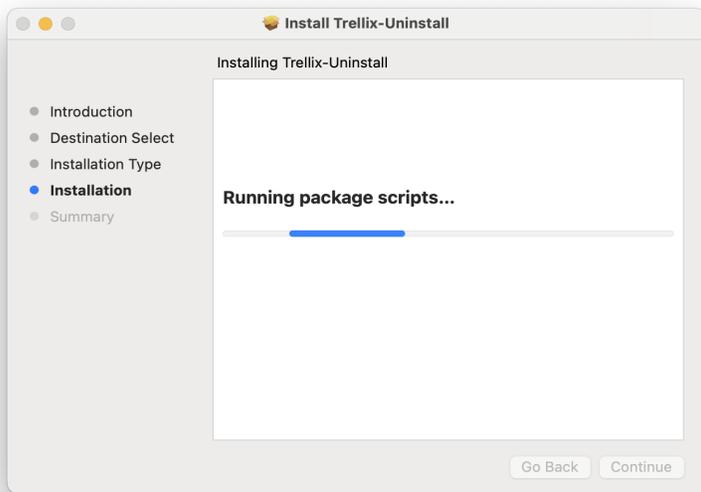
6. On the Introduction screen, click Continue. On Installation Type, click Install.
Enter your computer password or use Touch ID when prompted.



7. You should see a prompt to allow the uninstall package to change system settings; click Allow.



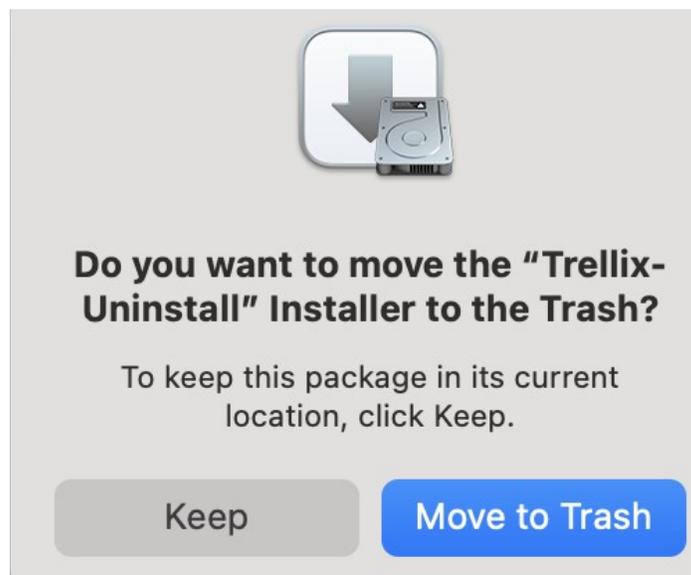
8. Wait for the package to finish running, then click Close.



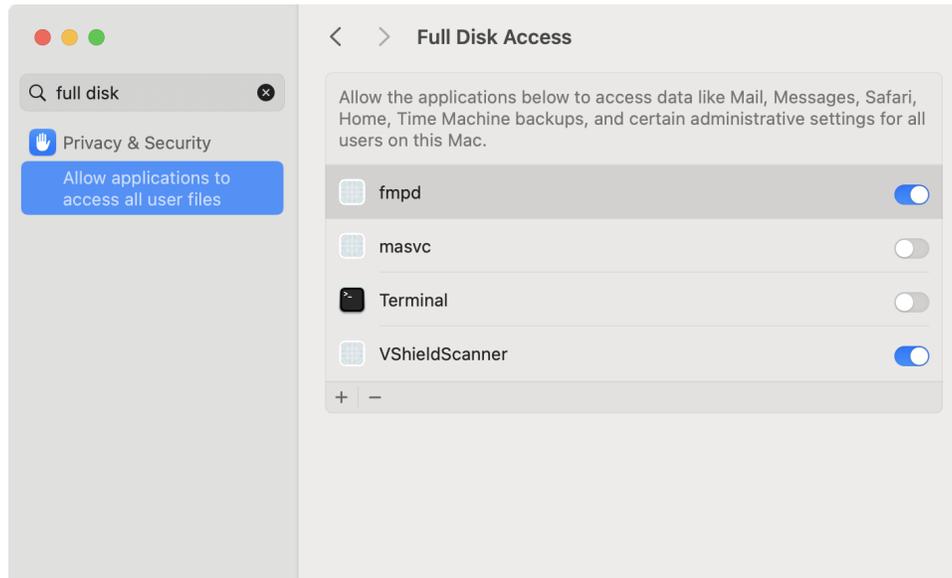
9. The status bar at the top of your screen should no longer have the Trellix icon (blue and green slash in the screenshot below on the left). You may have other icons in your status bar that are not shown below.



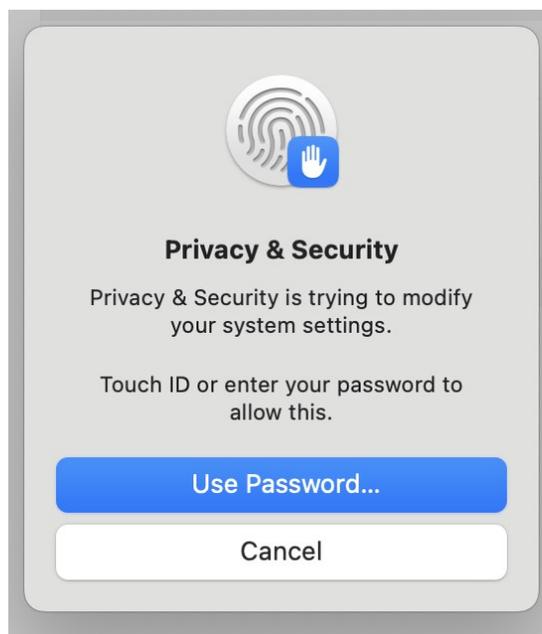
10. Choose whether to keep or move the uninstaller to the Trash.



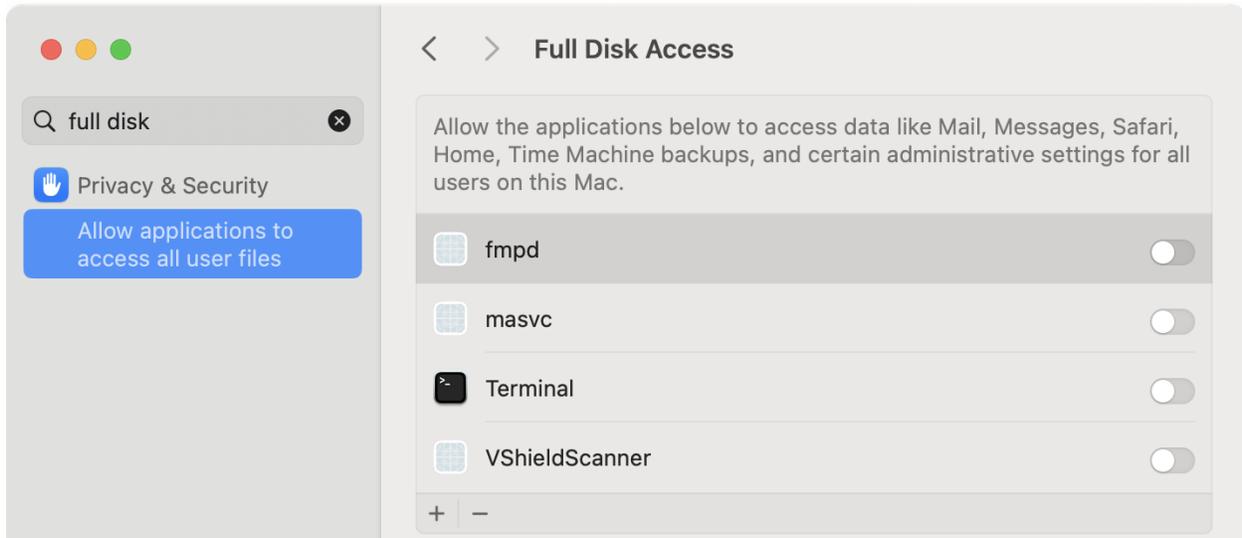
11. Open System Settings and type “full disk” in the search bar. Click “Allow applications to access all user files” (highlighted in blue below) and click the switches to disable fmpd and VShieldScanner if they are enabled (you may have other items in the list that are not shown below):



12. When you attempt to turn off full disk access for the first of the two applications, you may be prompted to allow the action with Touch ID or your computer password:



13. The toggle switches for fmpd and VShieldScanner should now be switched off, as shown below:



14. The removal process should now be complete. Please restart your computer.

If the uninstall process in the previous steps was not successful, if you encountered any error messages or issues not shown in this guide, or if there are any Trellix applications still in your Applications folder or status bar, please contact the Help Desk at HelpDesk@marist.edu or 845-575-4357.