

Trellix Uninstall Guide (Windows)

1. Open the Start menu, then search for and click to open "Add or remove programs".



2. In the installed apps list, scroll down or type into the search bar to find the Trellix software components.

← Settings					D	
	Loaner Local Account	Арр	s > Installed apps			
Find	l a setting Q		Terminal Microsoft Corporation 4/24/2024	20.2 KB		
	System	/	Trellix Agent 5.8.1.313 Trellix 5/23/2024			
*	Bluetooth & devices Network & internet	/	Trellix Endpoint Security Adaptive Threat Protection 10.7.0 Trellix 5/24/2024	11.7 MB		
	Personalization Apps		Trellix Endpoint Security Platform 10.7.0 Trellix 5/24/2024	95.3 MB		
• 5	Accounts Time & language	/	Trellix Endpoint Security Threat Prevention 10.7.0 Trellix 5/24/2024	24.8 MB		
• •	Gaming	<u>۸</u>	VLC media player 3.0.20 VideoLAN 4/24/2024			
•	Privacy & security		Weather Microsoft Corporation 4/24/2024	16.0 KB		
3	Windows Update	6	Web Media Extensions Microsoft Corporation 4/24/2024	8.00 KB		
			Windows Clock Microsoft Corporation 4/24/2024	8.00 KB		



3. Open the "…" menu next to Trellix Endpoint Security Adaptive Threat Protection, then click Uninstall, then Uninstall again. If prompted to allow changes to be made to your device, click Yes. Click OK to the restart prompt, then wait for the uninstall to finish (the window will close automatically). Restart your computer, then repeat steps 1 and 2 to reopen the installed apps list.

\leftarrow Settings						ð	
Loaner Local Account	Apps → Installed app	os					
Find a setting Q	Terminal Microsoft Corporation 4/24/2024				20.2 KB		
System	Trellix Agent 5.8.1.313 Trellix 5/24/2024						
 Bluetooth & devices Network & internet 	Trellix Endpoint Security Adaptiv 10.7.0 Trellix 5/24/2024	e Threat Protection			11.7 MB		
Personalization Apps	Trellix Endpoint Security Platform 10.7.0 Trellix 5/24/2024	n		Modify Uninstall			
Accounts Time & language	Trellix Endpoint Security Threat I 10.7.0 Trellix 5/24/2024	Prevention			24.8 MB		
 Gaming Automativity 	LC media player 3.0.20 VideoLAN 4/24/2024						
Accessibility Privacy & security	Weather Microsoft Corporation 4/24/2024				16.0 KB		
C Windows Update	Web Media Extensions Microsoft Corporation 4/24/2024				8.00 KB		
	Windows Clock Microsoft Corporation 4/24/2024				8.00 KB		
Trellix Endpoint Security Adaptive Threat Protection							
This app and its related info uninstalled.	will be	The setup must update files or services that cannot I updated while the system is running. If you choose to continue, a report will be required to complete the set				e	at
	Uninstall Gat				oorap.		
다 같은 것을 알았는 것을 만들었는데?			ОК	Cancel			

4. Open the "…" menu next to Trellix Endpoint Security Threat Prevention, then click Uninstall, then Uninstall again. Click OK to the restart prompt, then wait for the uninstall to finish (the window will close automatically). A second uninstall icon should open automatically for Trellix Endpoint Security Platform at the bottom of your screen (if not, uninstall it separately). Wait for the second uninstall to finish, then restart your computer.



5. Open the Start menu, type "cmd", then click on Command Prompt.



6. Copy and paste the line below into Command Prompt, then press Enter:

"C:\Program Files\McAfee\Agent\x86\FrmInst.exe" /remove=agent

Command Prompt ×	+ ~					×			
Microsoft Windows [Version 10.0.22631.3447] (c) Microsoft Corporation. All rights reserved.									
C:\Users\Loaner>"C:\Program Files\McAfee\Agent\x86\FrmInst.exe" /remove=agent									
C:\Users\Loaner>									
Trellix Agent Image: Please wait while Windows configures Trellix Agent Gathering required information Cancel									



7. Wait for the uninstall to complete, then click OK and restart your computer.



If you need assistance with these steps, encounter any errors during this process, or see any Trellix applications still in your installed apps list after these steps, please contact the Help Desk at <u>HelpDesk@marist.edu</u> or 845-575-4357.